

GM Renewal Letter Introduction

On the next page is a letter from GM concerning license renewal. Please note that only Blender Licenses renewals need to have a sample logged and shipped. Brand License renewals do not require a sample and only need to show updated label artwork from past approvals.

For new Blender License requests logging and shipping a sample is required.

For new Brand License requests a blender affidavit (affidavit form) is required if the company requesting the brand license is different from the company blending & supplying the oil. In addition, a label artwork file is required to be uploaded into the system for GM CCA review.



GENERAL MOTORS
CUSTOMER CARE AND AFTERSALES

Tuesday, January 15, 2019

Re: Renewal of Your GM dexos® License

Greetings,

We are working diligently on: (i) automating the certificate of license generation process; (ii) generating license renewal invoices; and (iii) providing you with a new certificate of license.

To expedite the renewal process, and as required for license renewal, please log a renewal entry request at <https://dexossubmission.org/> for each fluid for which you are requesting renewal. Then, send your one-gallon production sample for each fluid to the Test Monitoring Center (TMC). Please use the shipping label generated when you log your sample on the website to avoid misidentification, and to ensure that your license request is not delayed. The shipping address is displayed on the label.

We realize that your current certificate of license bears an expiration date of December 31, 2018. Until we process your request, and provide you with your new certificate, and provided that your 2018 royalties and fees are paid up to date, your license to use the GM dexos® trademark remains valid.

We appreciate your patience as we work through the renewal process.

Please feel free to reach out to us directly if you have any questions.

Sincerely,

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